Results and Delivery in Canada

Building the Culture and the Systems

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Results and Delivery in Canada has three main goals

1. Clarifying **objectives** and **outcomes**
2. **Sustained attention** on implementation of a limited number of priorities at highest levels
3. Being purposeful about **measuring results** and **tracking progress**
Our unique context requires adapting a “made in Canada” approach

**Federalism** means partnering with provinces/territories, with their agendas and policy levers.

Commitment to **cabinet government** and system of **strong Ministerial authority**.

**Nation-to-Nation** and fiduciary relationship with Indigenous people.

Commitment to **deepen collaboration** within the public sector and with outside partners.
An integrated approach ties across the whole of government

A RESULTS CULTURE TO PERMEATE THE WHOLE OF GOVERNMENT

Developing a System
- Cabinet Committee on Agenda, Results, and Communications
  - Stock Take meetings
  - Ministerial Results Tables
  - Establishing routines

Creating Tools
- TBS Policy on Results
  - New Memorandum to Cabinet
  - Delivery Charters

Building Capacity
- Communities of practice & civil service transformation
  - Learning • Guidance • Communicating
The Results and Delivery Unit provides three kinds of support

1. **Mandate**
   - Track mandate letter commitments

2. **Government-Wide Priorities**
   - Support departments to develop Charters
   - Support ARC and Prime Minister
   - Facilitate collaboration at inter-departmental forums
   - Manage reporting

3. **Departmental Priorities**
   - Help departments organize for results and delivery
   - Build communities of practice and learning tools
   - Ensure results and delivery approach in Cabinet processes
   - Work with Treasury Board Secretariat (TBS) on reporting, capacity building and other initiatives
A new Cabinet Committee was formed to set forward agenda and track progress

Agenda, Results, and Communications Committee (ARC) responsible for:

**Agenda:** Setting the Government's Forward Agenda to drive work and ensure overall alignment

**Results:** Tracking progress on the Government's Top Priorities

**Communications:** Considering strategic communications and government-wide messaging
The Results and Delivery Charter is one major tool in driving results

- New Cabinet document
- Basis of reporting on top priorities
- Focused on results
- Supports results focus on horizontal initiatives

Structure:

- Results and Delivery Charter
- Statement of outcome / result
- Identification of key indicators
- Delivery strategy / implementation
Communities of practice also drive results through collaboration

- Public Service is organized to **drive the agenda**, share best practices and to **collaborate** on horizontal priorities

**Chief Results and Delivery Officers**
ADM committee established to ensure coordination and share best practices on results and delivery agenda

**DG Data Leads**
DG table established to support coordination on data, concepts, and definitions

**ADM Results Tables**
ADM Results Tables established to support horizontal collaboration
Continue to build on established routines, systems and tools

- **Prime Minister Stock Takes** and **Ministerial Results Tables** on top priorities
- **Departmental reporting, monitoring and routines** have been established
- **Deep Dives** to improve likelihood of successful outcomes
- **Data strategies** are essential to measuring progress toward desired outcomes and informing delivery

*We have been presented with an opportunity. It is up to all of us to seize it.*