



Government  
of Canada

Gouvernement  
du Canada

# Results and Delivery in Canada

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Building the Culture and  
the Systems

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# Results and Delivery in Canada has three main goals



Clarifying **objectives** and **outcomes**



**Sustained attention** on implementation of a limited number of priorities at highest levels



Being purposeful about **measuring results** and **tracking progress**

# Our unique context requires adapting a “made in Canada” approach



**Federalism** means partnering with provinces/territories, with their agendas and policy levers



Commitment to **cabinet government** and system of **strong Ministerial authority**



**Nation-to-Nation** and fiduciary relationship with Indigenous people



Commitment to **deepen collaboration** within the public sector and with outside partners

# An integrated approach ties across the whole of government



## A RESULTS CULTURE TO PERMEATE THE WHOLE OF GOVERNMENT



### Developing a System

- Cabinet Committee on Agenda, Results, and Communications
  - Stock Take meetings
  - Ministerial Results Tables
  - Establishing routines



### Creating Tools

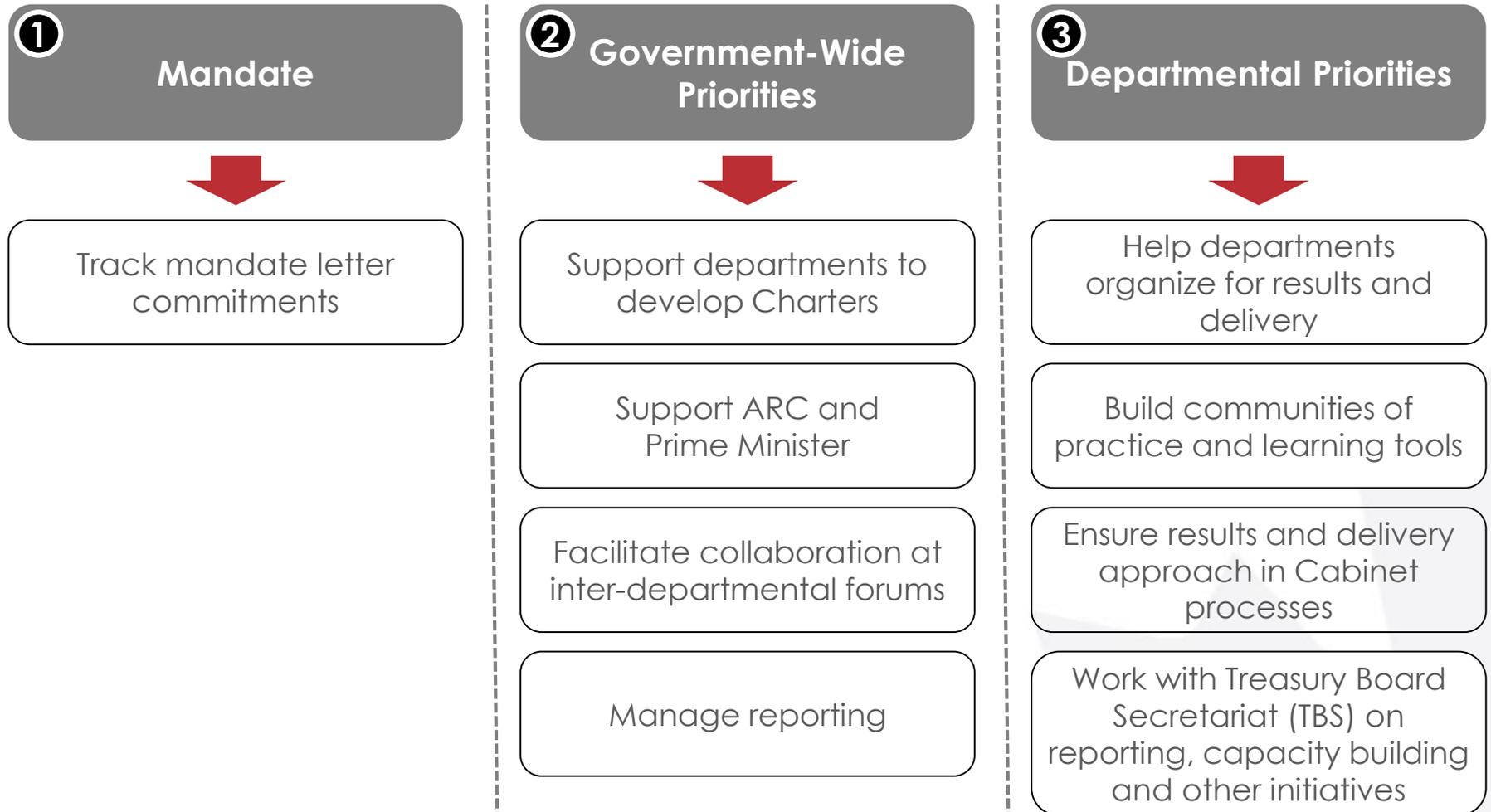
- TBS Policy on Results
- New Memorandum to Cabinet
  - Delivery Charters



### Building Capacity

- *Communities of practice & civil service transformation*
  - *Learning*
  - *Guidance*
  - *Communicating*

# The Results and Delivery Unit provides three kinds of support

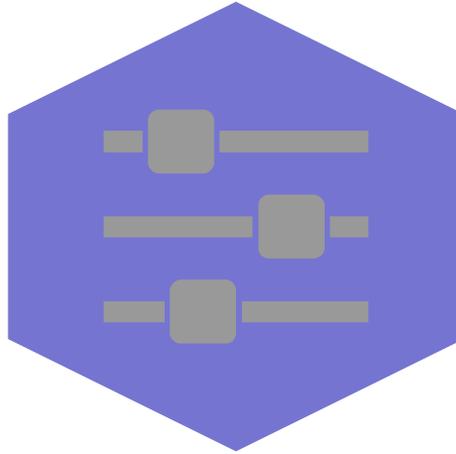


# A new Cabinet Committee was formed to set forward agenda and track progress

**Agenda, Results, and Communications Committee (ARC) responsible for:**



**Agenda:** Setting the Government's Forward Agenda to drive work and ensure overall alignment



**Results:** Tracking progress on the Government's Top Priorities

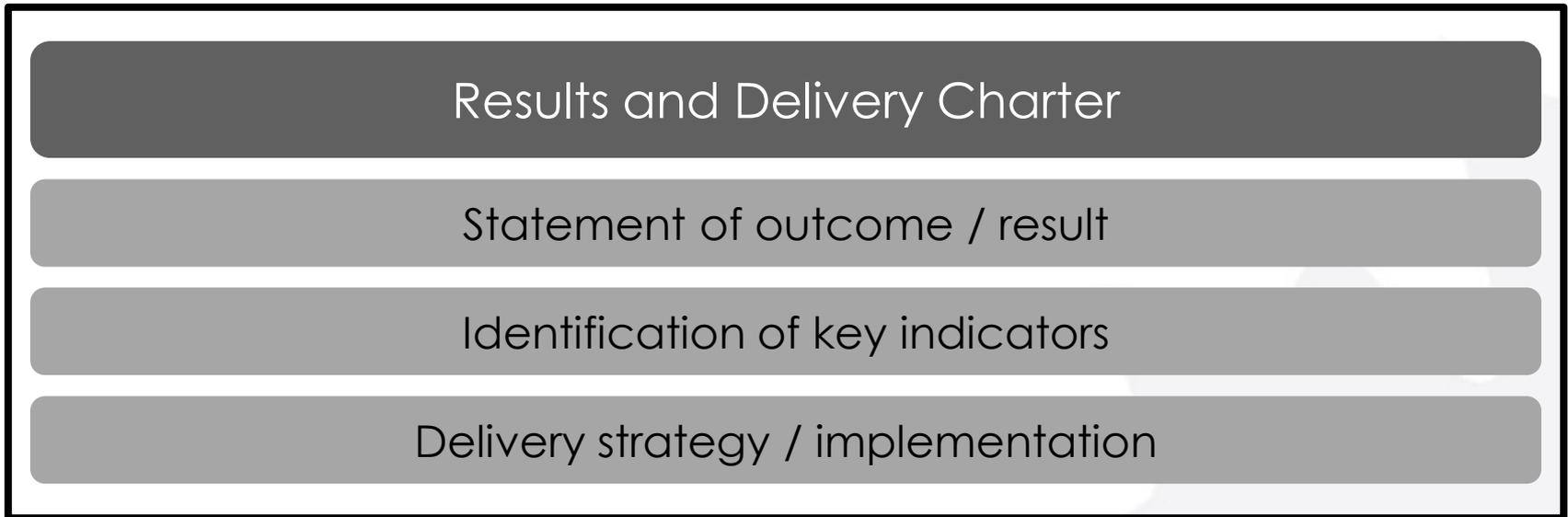


**Communications:** Considering strategic communications and government-wide messaging

# The Results and Delivery Charter is one major tool in driving results

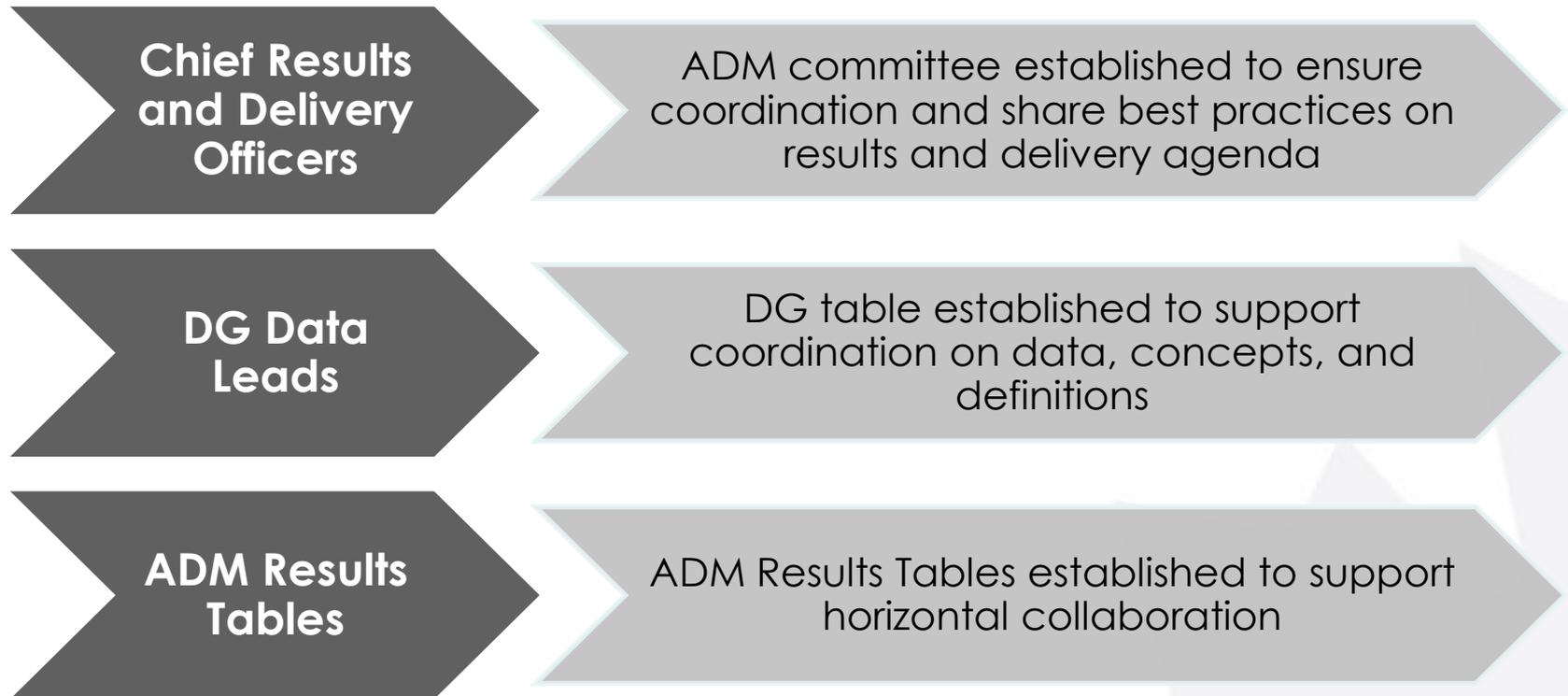
- New **Cabinet document**
- Basis of **reporting on top priorities**
- Focused on **results**
- Supports results focus on **horizontal initiatives**

## Structure:



# Communities of practice also drive results through collaboration

- Public Service is organized to **drive the agenda, share best practices** and to **collaborate** on horizontal priorities



# Continue to build on established routines, systems and tools

- ✓ **Prime Minister Stock Takes** and **Ministerial Results Tables** on top priorities
- ✓ **Departmental reporting, monitoring and routines** have been established
- ✓ **Deep Dives** to improve likelihood of successful outcomes
- ✓ **Data strategies** are essential to measuring progress toward desired outcomes and informing delivery

*We have been presented with an opportunity.  
It is up to all of us to seize it.*